



CONTRACT GUARANTEE OF RETURN

The organization of the Zurich Marató de Barcelona offers the possibility of guaranteeing the refund of the registration fee in case of not being able to attend the event, hiring the Return Guarantee through the form.

If you have hired the service and you are forced to cancel your career, you can do so until **February 22, 2027 at 11:59 p.m.** (Spanish time).

Any cancellation occurred after 02/22/2027 at 00:01 (Spanish time) will not be entitled to any refund.

HOW TO REQUEST THE RETURN GUARANTEE?

IMPORTANT: The Guarantee must be contracted the same day the registration is made.

Hiring will not be accepted after registration management.

To pay for the guarantee, the payment by POS must be made from the registration form.

BASIC RULES THAT REGULATE THE GUARANTEE

The participant who subscribes this guarantee in his own name declares to have read and accepts:

First. - The contracting of the guarantee can only be made on the same day of registration. Guarantees will not be accepted after the registration has been formalized. The payment of the same will be made by TPV.

Second. - The organization will make the payment of the amounts paid until the moment of the cancellation by the participant only in concept of registration and complements acquired through the registration form. The amount of the guarantee is not refundable, as well as the travel package (hotel, flights, etc.) in case of your purchase.

Third. - The duration of the guarantee will take effect from the moment of registration (after confirmation of payment) until 02/22/2027 at 00:01.

Fourth. - The participant will proceed to pay by TPV from the registration form on the same day of registration.

Fifth. - No guarantee that does not meet the first or fourth point will be accepted.

Sixth. - To execute the cancellation process, the participant must send an email to the organization (info_devoluciones@zurichmaratobarcelona.es) communicating the withdrawal.

IMPORTANT: The refund will be processed through the same payment method used for the registration, meaning the amount will be credited back to the card used for the original payment, with the exception of the Guarantee fee and management fees. If the refund fails for reasons beyond the organization's control, it will be processed via bank transfer. In this case, the registration holder is responsible for sending an email including a bank account ownership certificate. This alternative refund method will incur an additional €10 fee.